



OVERDRAFT COVERAGE OPTIONS: OVERDRAFT PROTECTION AND BOUNCE BACK PROTECTION PRIVILEGE

Jackson River Community Credit Union understands that unexpected overdrafts occur from time to time – Overdraft Coverage can help.

Overdraft Coverage Options

The choice is yours. Consider these ways to cover overdrafts:

Service	Cost
Overdraft Protection link to another deposit account you have at Jackson River Community Credit Union ¹	\$1 fee per transfer
Bounce Back Protection Privilege Standard or Extended Coverage	\$30 Bounce Back Protection Privilege per item presented*.

¹Call us at (540) 962-6154 or (833) 962-6154, email us at questions@jacksonrivcommcu.org, or come by a branch to sign up this service;

** Per item presented means each time an item is presented, including re-presentation*

Overdraft Protection applies to all transactions and may help prevent overdrafts by automatically transferring funds to your checking account from another account you may have at Jackson River Community Credit Union for a fee.

Bounce Back Protection Privilege allows you to overdraw your account up to the disclosed limit for a fee to pay a transaction. Even if you have Overdraft Protection, Bounce Back Protection Privilege is still available as secondary coverage if the other protection source is exhausted. Please review ***What Else You Should Know*** for other important information.

Transactions Covered with Bounce Back Protection Privilege	Standard Coverage (No action required)	Extended Coverage (Your consent required on consumer accounts) *	If you would like to select Extended Coverage for future transactions: <ul style="list-style-type: none"> • call us at (540) 962-6154 or (833) 962-6154 • visit any branch • complete a consent form and mail it to us at 347 North Court Avenue, Covington, VA 24426 • email us at questions@jacksonrivcommcu.org
Checks	X	X	
ACH - Automatic Debits	X	X	
Recurring Debit Card Transactions	X	X	
Online Bill Pay Items	X	X	
Internet Banking Transfers	X	X	
Telephone Banking	X	X	
Teller Window Transactions	X	X	
ATM Transactions		X*	
Everyday Debit Card Transactions		X*	

*If you choose Extended Coverage on your consumer account, **ATM transactions and everyday debit card transactions** will be included with the transactions listed under Standard Coverage. If you already have Bounce Back Protection Privilege Extended Coverage, it is not necessary to request it again. Business accounts automatically have Extended Coverage.

You can discontinue Bounce Back Protection Privilege in its entirety by contacting us at (540) 962-6154 or (833) 962-6154 or sending us an email at questions@jacksonrivcommcu.org.



WHAT ELSE YOU SHOULD KNOW

- A link to another account may be less expensive than an overdraft. A single larger overdraft will result in one fee, instead of multiple smaller overdrafts. Use our mobile, internet, and telephone banking services to track your balance. For financial education resources, please visit www.mymoney.gov.
- The \$30 Bounce Back Protection Privilege that is charged if you overdraw your account is the same fee that is charged if an item is returned as unpaid. If multiple items overdraw your account on the same day, each item will be assessed an appropriate Bounce Back Protection Privilege or a NSF Fees of \$30. All fees and charges will be included as part of the Bounce Back Protection Privilege limit amount. Your account may become overdrawn more than the Bounce Back Protection Privilege limit amount because of a fee.
- For consumer accounts, there is no limit on the total Bounce Back Protection Privileges per day we will per day we will charge. These exceptions do not apply to business accounts.
- Recipients of federal or state benefits payments who do not wish us to deduct the amount overdrawn and the Bounce Back Protection Privilege from funds that you deposit or that are deposited into your account may call us at (540) 962-6154 or (833) 962-6154 to discontinue Bounce Back Protection Privilege.
- If an item is returned because the Available Balance (as defined below) in your account is not sufficient to cover the item and the item is presented for payment again, Jackson River Community Credit Union (“We”) will charge a NSF Fees each time we return the item because it exceeds the Available Balance in your account. Because we may charge a NSF Fees each time an item is presented, **we may charge you more than one fee for any given item as a result of a returned item and re-presentation of the item.** When we charge a NSF Fees, the charge reduces the Available Balance in your account and may put your account into (or further into) overdraft. If, on re-presentation of the item, the Available Balance in your account is sufficient to cover the item we may pay the item, and, if payment causes an overdraft, charge an Bounce Back Protection Privilege. We may use the terms “item” and “transaction” interchangeably.
- This describes the posting order for the purposes of determining overdrafts. Our general policy is to post items throughout the day and to post credits before debits. Paper checks are posted in serial number order, ACH transactions posted lowest to highest dollar amount, while ATM and debit card transactions are posted in the order which the items are received. However, because of the many ways we allow you to access your account, the posting order of individual items may differ from these general policies. Holds on funds (described herein) and the order in which transactions are posted may impact the total amount of Bounce Back Protection Privileges or NSF Fees assessed.
- Bounce Back Protection Privilege is not a line of credit; it is a discretionary overdraft service that can be withdrawn at any time without prior notice.
- Depositor and each Authorized Signatory will continue to be liable, jointly and severally, for all overdraft and fee amounts, as described in the Membership Agreement. The total (negative) balance, including all fees and charges, is due and payable upon demand.
- We may be obligated to pay some debit card transactions that are not authorized through the payment system but which we are required to pay due to the payment system rules, and as a result you may incur fees if such transactions overdraw your account. However, we will not authorize debit card or ATM transactions unless your account’s Available Balance (including Overdraft Coverage Options) is sufficient to cover the transactions and any fee(s).
- Giving us your consent to pay everyday debit card and ATM overdrafts on your consumer account (Extended Coverage) may result in you incurring Bounce Back Protection Privileges for transactions that we would otherwise be required to pay without assessing an Bounce Back Protection Privilege. However, this would allow us to authorize transactions up to the amount of your Bounce Back Protection Privilege limit. If you consent to Extended Coverage on your consumer account, it will remain on your account until it is otherwise withdrawn.

Understanding your Available Balance: Your account has two kinds of balances: the Ledger Balance and the Available Balance.

- We authorize and pay transactions using the Available Balance.
- Your Ledger Balance reflects the full amount of all deposits to your account as well as payment transactions that have been posted to your account. It does not reflect checks you have written and are still outstanding or transactions that have been authorized but are still pending.



- Your Available Balance is the amount available to you to use for purchases, withdrawals, or to cover transactions. The Available Balance is your Ledger Balance, less any holds due to pending debit card transactions and holds on deposited funds.
- The balance used for authorizing checks, ACH items, and recurring debit card transactions is your Available Balance plus the amount of the Bounce Back Protection Privilege limit and any available Overdraft Protection.
- The balance used for authorizing ATM and everyday debit card transactions on accounts with Standard Coverage is your Available Balance plus any available Overdraft Protection but does NOT include the Bounce Back Protection Privilege limit.
- The balance used for authorizing ATM and everyday debit card transactions on accounts with Extended Coverage is your Available Balance plus any available Overdraft Protection and includes the Bounce Back Protection Privilege limit.
- Because your Available Balance reflects pending transactions and debit holds, your balance may appear to cover a transaction but later upon settlement it may not be sufficient to cover such transaction. In such cases, the transaction may further overdraw your account and be subject to additional overdraft fees. You should assume that any item which would overdraw your account based on your Available Balance may create an overdraft. Note that we may place a hold on deposited funds in accordance with our Membership Agreement, which will reduce the amount in your Available Balance.
- Please be aware that the Bounce Back Protection Privilege amount is not included in your Available Balance provided through online banking, mobile banking or Jackson River Community Credit Union's ATMs.
- We will place a hold on your account for any authorized debit card transaction until the transaction settles (usually within two business days) or as permitted by payment system rules. In some cases, the hold may exceed the amount of the transaction. When the hold ends, the funds will be added to the Available Balance in your account. If your account is overdrawn after the held funds are added to the Available Balance and the transaction is posted to the Available Balance, an Bounce Back Protection Privilege may be assessed.
- Except as described herein, we will not pay items if the Available Balance in your account (including the Bounce Back Protection Privilege limit, if applicable) is not sufficient to cover the item(s) and the amount of any fee(s).

Understanding Bounce Back Protection Privilege Limits

- An Bounce Back Protection Privilege limit of \$500 will be granted to eligible consumer checking accounts opened at least 60 days in good standing.
- An Bounce Back Protection Privilege limit of \$500 will be granted to eligible Business Checking accounts opened at least 60 days in good standing.
- Bounce Back Protection Privilege may be suspended if you default on any loan or other obligation to us, your account becomes subject to any legal or administrative order or levy, or if you fail to maintain your account in good standing by not bringing your account to a positive balance within 32 days for a minimum of one business day. You must bring your account balance positive for at least one business day to have the full Bounce Back Protection Privilege limit reinstated.

If you have any questions about Overdraft Protection or Bounce Back Protection Privilege, please call us at (540) 962-6154 or (833) 962-6154 or visit a branch.