



Fast Branch Enrollment

*System requirements: Windows 7 or higher, Internet Explorer 9 or higher, Google, Chrome, FireFox. Advanced Security Settings of TLS 1.1 and 1.2.

- Visit our website www.jacksonrivcommcu.org
- Click *"Online Banking"*.
- Enter *LoginID (member number)*
- Click *"Not Enrolled? Enroll Today!"*
- Fill in the *"Enrollment Application"* and click *"Apply"* – an email will be sent to you
- Open the Email and click the link.
- Go forward with the *"Token Claim"*.
- Use the password provided to create your own password. After password creation, members will be prompted to enroll in the security question setup.

Mobile App

*The Mobile App is available after Fast Branch Enrollment is complete.

- Once logged on to Fast Branch, click the *"Services"* tab.
- Click *"Mobile"*.
- Click *"Setup"*.
- Read through the Disclaimer and click *"Agree"*.
- Click *"Mobile Access"* then *"Continue"*.
- Enter Mobile Phone Number.
- Enter Activation Code that was sent via text, and click *"Complete"*.
- On Mobile Device, download the *"TouchBanking"* App and enter the *"App Code:"*
JRCCUCU1
- Enter UserID (Member Number), Answer the Security Question, and enter your Fast Branch password.

**Once Enrolled in Fast Branch, be sure to Enroll in *"Statements"* and open a statement up to confirm your enrollment. Doing this will prevent a \$5 monthly fee for paper statements.

Questions please call (540)962-6154